

Thank you for using the VebaBox Problem Solver.

In order to carry out the check, you need a voltage meter or clamp.

1. Does the Thermal Unit switch on when turning the switch?

No

Continue to question 2.

Yes

Continue to question 3.

2. Does the Thermal Unit have a 230 volt connection?

No

Continue to question 5.

Yes

Continue to question 4.

3. Is the compressor turning on? You can measure this with a voltage meter or clamp.

No

Continue to question 5.

Yes

Continue to question 6.

4. Is the Thermal Unit turning on when connected to 230 volt?

No

There is likely a problem with the Thermal Unit. Contact us to discuss the solution.

Yes

Continue to question 5.

5. Is there a voltage of 12 volt on the input plug to the Thermal Unit?

No

There is likely a problem with the power supply to the VebaBox.
Contact us to discuss the solution.

Yes

Continue to question 7.

6. Do you feel a cold airflow coming from the evaporator? Note, this differs from the temperature of the VebaBox by only a few degrees.

No

There is likely a problem with the cooling technology. Contact us to discuss the solution.

Yes

The VebaBox should be working as intended. If this is not the case or you have other questions, please contact us.

7. Does the Thermal Unit have a dashboard readout?

No

There is likely a problem with the Thermal Unit. Contact us to discuss the solution.

Yes

There is likely a problem with the dashboard reading connection. Check this by unplugging the dashboard readout from the Thermal Unit.

Is the Thermal Unit now working? Then the dashboard readout is broken. Contact us to discuss the solution.

Is the Thermal Unit still not working? Then there is a problem with the Thermal Unit. Contact us to discuss the solution.